DBF Secure Message Center

DBF
Secure E-Mail Procedures

September 12, 2008

Contents

1. Introduction

The Georgia Department of Banking and Finance has implemented a new secure electronic mail system to protect the integrity and confidentiality of information being transmitted through the Internet.   To meet improved industry best-practice standards, all confidential email communication you receive from us will now take advantage of Ironport/Cisco's encryption services. Ironport/Cisco's easy-to-use e-messaging protection makes it easy for you to both receive and read all of our encrypted communications - whether you are a Ironport/Cisco customer or not.

The privacy of business communication is important to us and we want to ensure your information stays private.


This solution secures and encrypts all email communications when designated by the DBF e-mail user. Any DBF employee can initiate secure e-mail to anyone else with an Internet e-mail address. Recipients of these e-mails can retrieve and reply securely to the messages by doing the following;

1. You will receive an email notification that a secure message is waiting for you at the DBF Secure Message Center web site.

2. This notification will instruct you to go to the message center where you will

  a. Register an account

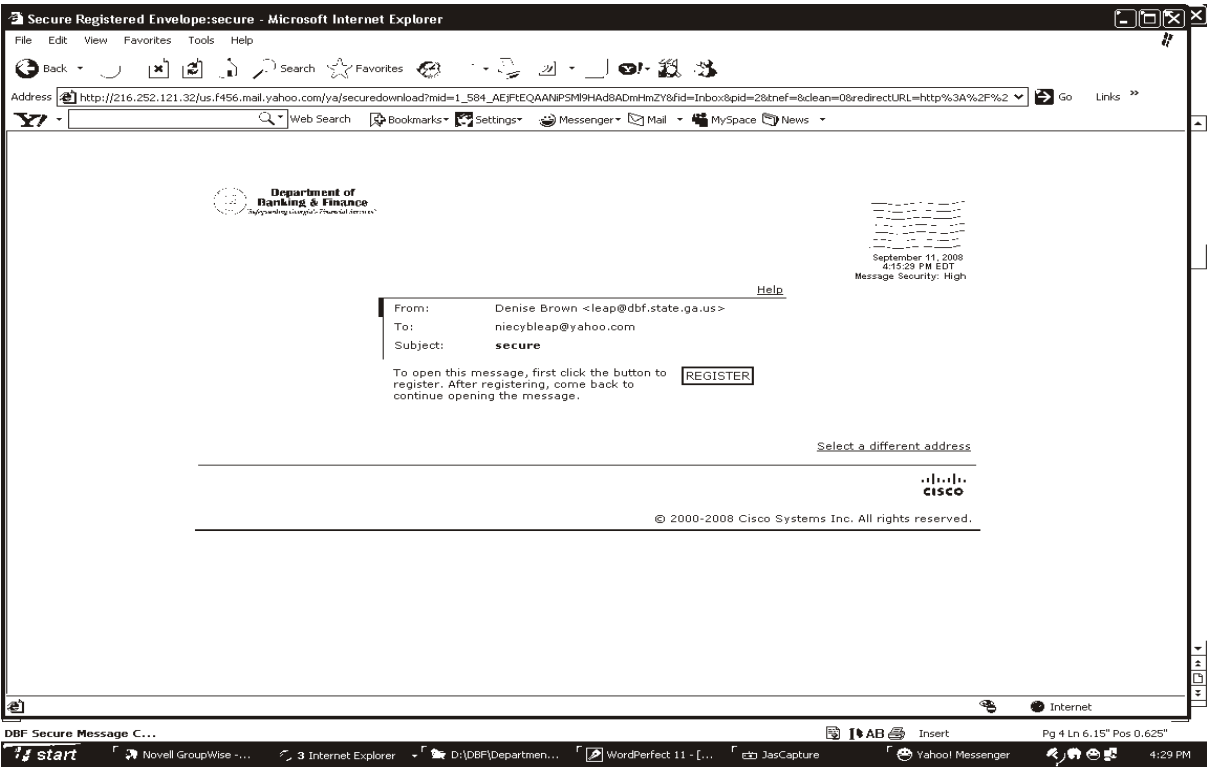 b. Read the secure email

  c. Respond to the email

Account registration is a one-time process. The details of this process are described in the following pages.

2. Receiving DBF Secure Messages

Your secure message will look like the message below. Click on the attachment to continue.
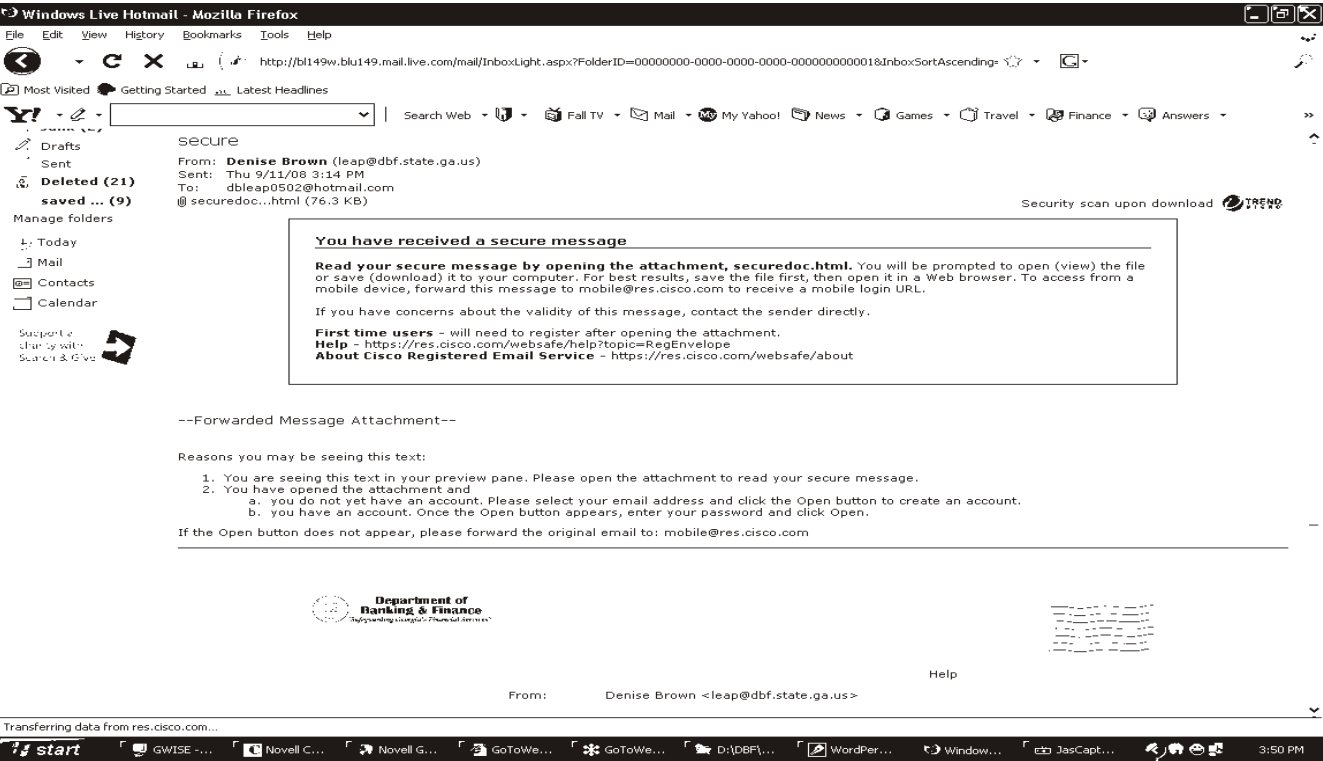
If you receive a DBF Secure Message and you have not registered with the service, click the Register button.

3. Registering for DBF Secure E-Mail

Complete the registration page and click on register.

After clicking register you will get a message like the one below indicating that you will receive a message at the email address you supplied with instructions on how to activate your account.
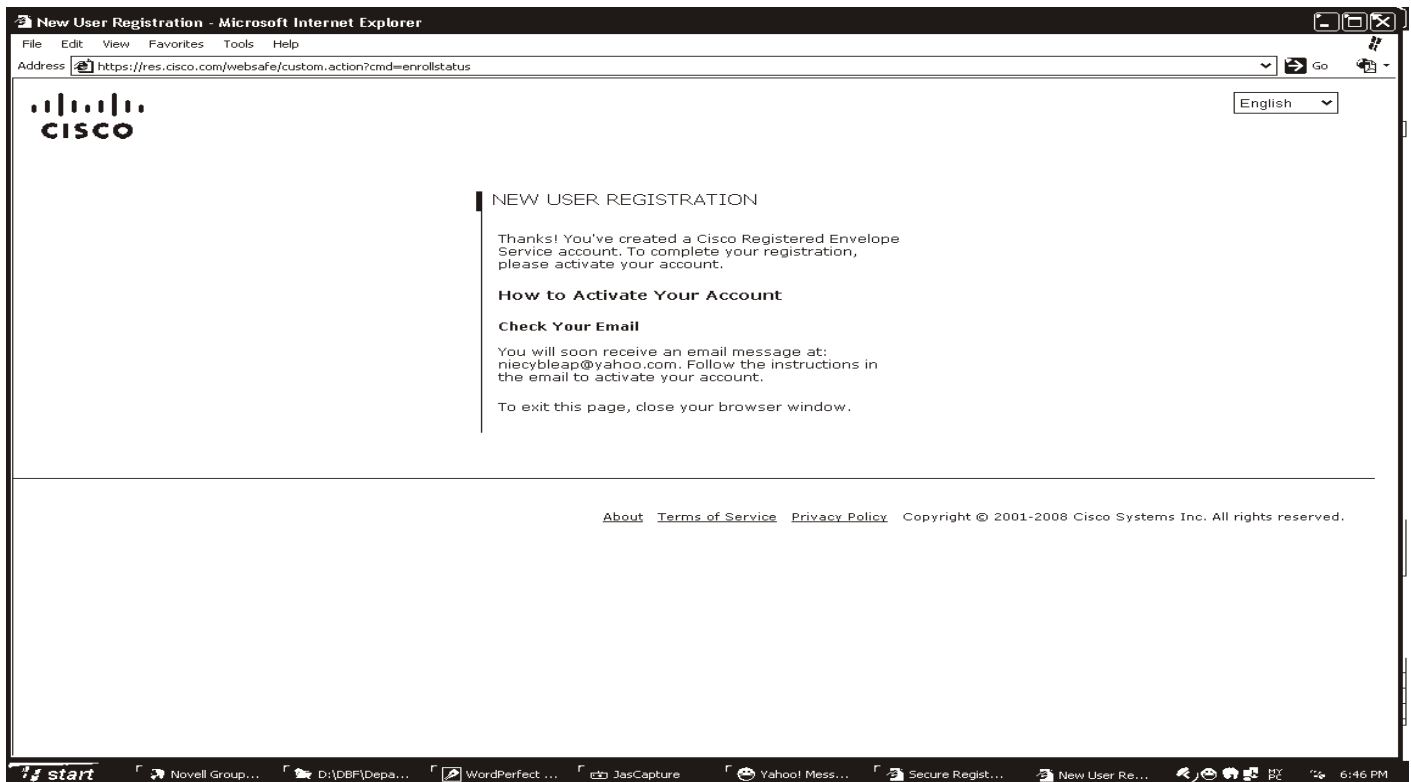
Activation

Dear Denise Brown,

Thank you for registering with Cisco Registered Envelope Service. To complete your registration, you must confirm your intent to register and your acceptance of the Terms of Service by activating your account.

Click here to activate this account.

You can also activate this account by going to <https://res.cisco.com/websafe/activate> and entering this confirmation number: 84b8da19724893537f0000015436da4c

To stop the registration process you can cancel this account.

Click here to cancel this account.

You can also cancel this account by going to <https://res.cisco.com/websafe/cancelActivation> and entering this cancellation number: 84b8da19724893537f0000015436da4c

IMPORTANT
To help keep your personal information safe, Cisco recommends that you never give your CRES password to anyone, including Cisco employees.

Welcome to CRES!

To know more about Cisco Registered Envelope Service, see https://res.cisco.com/websafe/about
Terms of Service: https://res.cisco.com/websafe/termsOfService
Privacy Policy: http://www.ironport.com/privacy/

After clicking the link to activate the account you will see the following;

At this point, close the window above, go back to the original secure message, click on the secure message attachment and enter your password, click open and the message will appear.

secure

Denise Brown <leap@dbf.state.ga.us> View   Thursday, September 11, 2

To: niecybleap@yahoo.com

securedoc.html (100KB)

You have received a secure message

Read your se
prompted to op
the file first, th
message to mo

If you have con
difficulties othe

First time use
Help - https://
About Cisco R

Download Attachment   ✖

692×350

No viruses detected
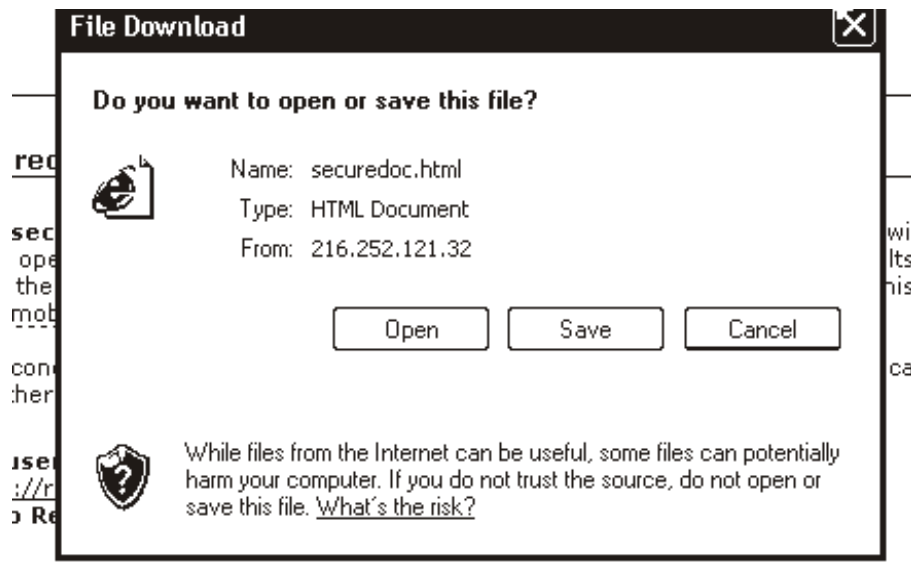The virus scan did not find any viruses in your attachment. Click the download button to continue.

securedoc.html (100KB)

Norton
AntiVirus   Download Attachment   Cancel

File Download

✕

Do you want to open or save this file?

Name: securedoc.html
Type: HTML Document
From: 216.252.121.32

[Open] [Save] [Cancel]

While files from the Internet can be useful, some files can potentially harm your computer. If you do not trust the source, do not open or save this file. What's the risk?

Department of Banking & Finance
Safeguarding Georgia's Financial Services

— ——— —
— ———— —
— ——— ——
— —— ———
— —— ——
— ——— —

September 11, 2008
4:15:29 PM EDT
Message Security: High

Help

From:	Denise Brown <leap@dbf.state.ga.us>
To:	niecybleap@yahoo.com
Subject:	**secure**
Password:	[ ]

Forgot password?

☐ Remember me on this computer.

Personal Security Phrase
Your personal phrase is not enabled on this machine.
More info

[OPEN]

Select a different address
If you experience problems opening this message, try to Open Online

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CISCO

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Secured Message   [Reply] [ReplyAll] [Forward]

From: Denise Brown <leap@dbf.state.ga.us>
To: niecybleap@yahoo.com
Date: September 11, 2008 4:19:19 PM EDT
Subject: secure

test message

[Reply] [ReplyAll] [Forward]

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3. Reading Secure Email When Already Registered

Read your secure message by opening the attachment, securedoc.html. You will be prompted to open (view) the file or save (download) it to your computer. For best results, save the file first, then open it in a Web browser. To access from a mobile device, forward this message to mobile@res.cisco.com to receive a mobile login URL.

Enter your password and click on open.

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Safeguarding Georgia's Financial Services

Help

September 11, 2008
3:14:53 PM EDT
Message Security: High

From: Denise Brown <leap@dbf.state.ga.us>

To: dbleap0502@hotmail.com

Subject: **secure**

Personal Security Phrase
Your personal phrase is not enabled on this machine.

Password: [   ]

Forgot password?   More info

☐ Remember me on this computer.

OPEN

Select a different address
If you experience problems opening this message, try to Open Online

CISCO

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